

Farmers Insurance® Deploys Catastrophe Response Team Across Midwest to Assist Customers Impacted by Tornadoes and Severe Weather

Insurer provides options for customers to file claims and offers tips to assist with recovery

WOODLAND HILLS, Calif., May 20, 2025 -- As tornadoes and other severe weather continue to batter communities across America's heartland, Farmers Insurance® has deployed experienced claims professionals who are assisting affected customers with their claims.

To initiate the claims process, customers are encouraged to use the easy-to-use electronic claim filing system which will help capture key loss information regarding the claim and assist with advancing the claims process. Other options, including calling their agent, are also available.

Customers of Farmers® and their affiliate insurers, including Foremost®, Bristol West® and Toggle®, can file a claim by:

- Visiting [Farmers.com](https://www.farmers.com), [Foremost.com](https://www.foremost.com), [BristolWest.com](https://www.bristolwest.com), and [GetToggle.com](https://www.gettoggle.com)
- Calling their agent
- Calling the 24-hour claims center:
 - Farmers and Foremost: 1-800-435-7764
 - Bristol West: 1-800-274-7865
 - Toggle: 1-855-864-1530
 - Farmers GroupSelectSM Auto & Home: 1-800-854-6011
 - Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266)

In addition, customers can also use their Farmers, Foremost, or Bristol West mobile app, and persons with a hearing or speech disability, are encouraged to dial 711 to reach the federal [Telecommunications Relay Service \(TRS\)](https://www.fcc.gov/relays).

With more severe weather forecast for the next few days, Farmers urges local residents to prepare appropriately and to heed the guidance of local emergency officials. After filing a claim, customers should remember to:

- Continue following the guidance of local emergency personnel
- When it's safe to do so, record all damage to structures and personal property, using the camera or video function of their mobile phone, if available
- Take reasonable steps to make any temporary repairs to prevent further damage
- Advise if alternate housing is needed
- Keep and record all receipts – taking photos of receipts with mobile phone can help with this

As suggested by the U.S. Department of Homeland Security ([ready.gov/tornadoes](https://www.ready.gov/tornadoes)), residents at risk of being impacted by a tornado are encouraged to:

- **Know the signs of a tornado**, including a rotating, funnel-shaped cloud, an approaching cloud of debris, or a loud roar like a freight train.
- **Sign up for your community's warning system.** The Emergency Alert System (EAS) and NOAA Weather Radio also provide [emergency alerts](#). If your community has sirens, then become familiar with the warning tone.
- **Pay attention to weather reports.** Meteorologists can predict when conditions might be right for a tornado.
- **Identify and practice going to a safe shelter** such as a [safe room built using FEMA criteria](#) or a storm shelter built to ICC 500 standards. The next best protection is a small, interior, windowless room or basement on the lowest level of a sturdy building.
- **Plan for your pet.** They are an important member of your family, so they need to be included in your family's emergency plan.
- **Prepare for long-term stay at home or sheltering in place** by gathering [emergency supplies](#), cleaning supplies, non-perishable [foods](#), [water](#), medical supplies and medication.

Other safety tips are available at www.ready.gov/be-informed.

About Farmers Insurance

"Farmers Insurance®" and "Farmers®" are tradenames for a group of insurers providing insurance for automobiles, homes, small businesses and a wide range of other insurance and financial services products. For more information about Farmers Insurance, visit [Farmers.com](https://www.farmers.com).

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For further information: 818-965-0007 and reporterhotline@farmersinsurance.com

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