

## Farmers Insurance® Opens Additional Relief Sites to Assist Customers Impacted by Southern California Wildfires

*Farmers® now has four temporary relief sites open in several communities across Los Angeles County to provide frontline assistance*

WOODLAND HILLS, Calif., Jan. 13, 2025 /PRNewswire/ -- To provide additional frontline assistance to customers impacted by the multiple wildfires that continue to burn in the Los Angeles area, Farmers Insurance® has now opened four temporary relief sites staffed by specially-trained Catastrophe Response Team members and other support personnel.

Beginning Monday, January 13, impacted customers can visit any of the relief sites below for in-person claims assistance:

- Home Depot - Burbank  
1200 Flower Street  
Burbank, CA 91502  
Hours of Operation: 8:00 a.m. – 5:30 p.m. PT
- Farmers District Manager Office  
36 S. Kinneloa Avenue, Suite 100  
Pasadena, CA 91107  
Hours of Operation: 8:00 a.m. – 5:30 p.m. PT
- Boys and Girls Club – Basketball Courts  
1220 Lincoln Blvd  
Santa Monica, CA 90401  
Hours of Operation: 8:00 a.m. – 5:30 p.m. PT
- Home Depot – Woodland Hills  
6345 Variel Avenue  
Woodland Hills, CA 91367  
Hours of Operation: 8:00 a.m. – 5:30 p.m. PT

Farmers, Foremost®, Bristol West® and Toggle® customers can also file a claim by:

- Visiting [Farmers.com](https://www.farmers.com), [Foremost.com](https://www.foremost.com), [BristolWest.com](https://www.bristolwest.com), and [GetToggle.com](https://www.gettoggle.com)
- Calling their agent
- Calling the 24-hour claims center:
  - Farmers and Foremost: 1-800-435-7764
  - Bristol West: 1-800-274-7865
  - Toggle: 1-855-864-1530
  - Farmers GroupSelect<sup>SM</sup> Auto & Home: 1-800-854-6011
  - Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266)
- Customers can also use their Farmers, Foremost, or Bristol West mobile app
- For persons with a hearing or speech disability, please dial 711 to reach the federal [Telecommunications Relay Service \(TRS\)](https://www.fcc.gov/relays)

For more information about Farmers Insurance and its catastrophe response efforts, please visit [Farmers.com/Catastrophe](https://www.farmers.com/Catastrophe).

### About Farmers Insurance

"Farmers Insurance®" and "Farmers®" are tradenames for a group of insurers providing insurance for automobiles, homes, small businesses and a wide range of other insurance and financial services products. For more information about Farmers Insurance, visit [Farmers.com](https://www.farmers.com).

### Contact: External Communications

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<https://newsroom.farmers.com/2025-01-13-Farmers-Insurance-R-Opens-Additional-Relief-Sites-to-Assist-Customers-Impacted-by-Southern-California-Wildfires>