

**Farmers Insurance® Deploys Resources to Assist Customers Affected by Hurricane Ida  
State-of-the-art Mobile Claims Center (MCC) arrives in Baton Rouge to help customers with claims,  
and also offer telephone and internet access to residents in need**

WOODLAND HILLS, Calif., Sept. 1, 2021 /PRNewswire/ -- Following widespread damage caused by Hurricane Ida, which moved through Louisiana, Mississippi and other communities along the Gulf Coast, Farmers Insurance® has deployed members of its specially-trained catastrophe claims team, along with one of its Mobile Claims Centers, to provide front-line claims assistance to customers impacted by the hurricane.

Customers who have sustained damage as a result of the hurricane and accompanying severe weather can file a claim by:

- Visiting the Mobile Claims Center relief site location at:  
Lowe's  
1777 Millerville Rd  
Baton Rouge, LA 70816  
Hours: 8 a.m. CT – 5 p.m. CT
- Visiting [Farmers.com](https://www.farmers.com), [Foremost.com](https://www.foremost.com) or [BristolWest.com](https://www.bristolwest.com).
- Calling their agent.
- Using the Farmers or Bristol West Mobile App through their smartphone or tablet.
- Texting REPORTCLAIM to 29141.
- Or by calling the 24-hour claims center:
  - Farmers Claims Contact Center number: 1-800-435-7764.
  - Foremost® and 21st Century® customers can also use the 1-800-435-7764 number for assistance.
  - Bristol West® customers can call 1-800-274-7865 for assistance.
  - Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

To help reduce the spread of COVID-19, and to make the process easier for customers, Farmers Insurance is offering a number of digital-first solutions for processing claims. Customers who file a claim will be able to work directly with a specially-trained claims professional to guide them through the claims process. Customers can visit [farmers.com/catastrophe](https://www.farmers.com/catastrophe) for updates.

Farmers also offers the following tips to help residents after a storm:

- **Listen to authorities:** Make sure to get the "all clear" before returning home.
- **Avoid flood waters:** Six inches of moving water can knock you down. One foot of fast-moving water can sweep your car away.
- **Even still water is dangerous:** Pools of water can be electrified from underground or downed power lines.
- **Take inventory:** Inspect your home and take any pictures of damage that occurred. Stay out of your home if you smell gas, notice fire damage, or if any floodwater remains.


**About Farmers Insurance**

"Farmers Insurance®" and "Farmers®" are tradenames for a group of insurers providing insurance for

automobiles, homes and small businesses and a wide range of other insurance and financial services products. For more information about Farmers Insurance, visit Farmers.com, follow on Twitter @WeAreFarmers, Instagram @ThisIsFarmers or follow on Facebook.com/FarmersInsurance.

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Additional assets available online:  [Photos \(1\)](#)

<https://newsroom.farmers.com/2021-09-01-Farmers-Insurance-R-Deploys-Resources-to-Assist-Customers-Affected-by-Hurricane-Ida>