MediaRoom

Farmers Insurance® Deploys Resources to Help Customers Affected by California Wildfires Relief sites opened in Chico and Thousand Oaks to provide in-person assistance for customers with claims, and also offer water, food, phones, internet access and other sundries to residents in need

LOS ANGELES, Nov. 10, 2018 /PRNewswire/ -- In response to California's ongoing wildfires, Farmers Insurance® catastrophe claims teams have been dispatched to the affected areas and are helping customers impacted by the fires.

Customers can file a claim and receive in-person assistance at the following locations in Northern and Southern California:

- The Neighborhood Church, 2801 Notre Dame Boulevard, Chico, CA 95928.
- Adult Community Center, 1385 E. Janss Rd., Thousand Oaks, CA 91362 (Parking lot between 1401 and 1385 buildings).

Customers can also file a claim by:

- Visiting <u>Farmers.com</u> or <u>Foremost.com</u>.
- · Calling their agent.
- Using the Farmers® Mobile App through their smartphone or tablet.
- Texting REPORTCLAIM to 29141.
- Or by calling the 24-hour claims center:
 - Farmers Claims Contact Center number: 1-800-435-7764.
 - Foremost[®] and 21st Century[®] customers can also use the 1-800-435-7764 number for assistance.
 - Bristol West[®] customers can call 1-800-274-7865 for assistance.
 - Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

Updates on the Mobile Claims Center's location can be found by visiting https://www.farmers.com/catastrophe/.

About Farmers Insurance

"Farmers Insurance®" and "Farmers®" are tradenames for a group of affiliated insurers providing insurance for automobiles, homes and small businesses and a wide range of other insurance and financial services and products. Farmers Insurance is proud to serve more than 10 million households with over 19 million individual policies nationally through the efforts of more than 48,000 exclusive and independent agents and approximately 21,000 employees. Farmers Insurance Exchange, the largest of the three primary insurers that are part of the Farmers Insurance Group of Companies®, is recognized as one of the largest U.S. companies on the 2018 Fortune 500 list.

For more information about Farmers Insurance, visit Farmers.com, Twitter and Instagram, @WeAreFarmers, or Facebook.com/FarmersInsurance.

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