MediaRoom

Farmers Insurance® Responds to Mendocino Complex Fires in Mendocino County State-of-the-art Mobile Claims Center (MCC) deployed to assist customers with claims, as well as providing aid to local residents in need

MENDOCINO, Calif., July 31, 2018 / PRNewswire -- As the Mendocino Complex fires continue to grow, covering nearly 56,000 acres, and mandatory evacuations and road-closures are still in place, Farmers Insurance has deployed catastrophe claims teams and its Mobile Claims Center (MCC) to the area to help customers affected by the fire.

Farmers[®] customers can file a claim by:

- Visiting the relief site to receive in-person assistance at: Walmart Parking Lot, 15960 Dam Road, Clearlake, CA 95422, from 8 a.m. to 5 p.m.
- · Visiting Farmers.com.
- · Calling their agent.
- Using the Farmers[®] Mobile App through their smartphone or tablet.
- Texting REPORTCLAIM to 29141.
- Or by calling the 24-hour claims center:
 - Farmers Claims Contact Center number: 1-800-435-7764.
 - Foremost® and 21st Century® customers can also use the 1-800-435-7764 number for assistance.
 - Bristol West[®] customers can call 1-800-274-7865 for assistance.
 - Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

About Farmers Insurance

"Farmers Insurance®" and "Farmers®" are tradenames for a group of affiliated insurers providing insurance for automobiles, homes and small businesses and a wide range of other insurance and financial services and products. Farmers Insurance is proud to serve more than 10 million households with over 19 million individual policies nationally, through the efforts of more than 48,000 exclusive and independent agents and approximately 21,000 employees. Farmers Insurance Exchange®, the largest of the three primary insurance insurers that make up Farmers Insurance, is recognized as one of the largest U.S. companies on the 2018 Fortune 500 list.

For more information about Farmers Insurance, visit Farmers.com, Twitter and Instagram, @WeAreFarmers, or Facebook.com/FarmersInsurance.

Contact: Media Relations

Farmers Insurance 818-965-0007 mediarelations@farmersinsurance.com

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