

Lubbock Affected by Recent Severe Weather **Farmers Insurance® Catastrophe Claims Team and Agents Aiding Customers**

WOODLAND HILLS, Calif., May 21, 2018 /PRNewswire/ -- Intense hail and wind from several weather systems caused extensive damage to homes and vehicles over the weekend in Lubbock and surrounding areas. Farmers Insurance® catastrophe claims representatives, agents and other personnel began helping affected customers the same day and continue to provide assistance to those impacted by the storms.

"So far we've seen a large number of cars with damaged windows and other exterior surfaces and numerous homes with damaged roofs," said Keith Daly, chief claims officer for Farmers Insurance. "Our dedicated staff is already working with our customers."

Specialized Catastrophe Claims staff have been deployed to the area to ensure a speedy response for Farmers Insurance customers.

Daly advises Farmers customers in the area who have damage from the storms visit Farmers.com or use their Farmers Mobile App to file claims. Customers can also call their agent or the 24-hour claims center for assistance.

- Farmers Claims Contact Center number: 1-800-435-7764.
- Foremost and 21st Century customers can also use the 1-800-435-7764 number for immediate assistance.
- Bristol West customers can call 1-800-274-7865 for immediate assistance.
- Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

About Farmers Insurance

"Farmers Insurance®" and "Farmers®" are tradenames for a group of affiliated insurers providing insurance for automobiles, homes and small businesses and a wide range of other insurance and financial services and products. Farmers Insurance is proud to serve more than 10 million households with over 19 million individual policies nationally, through the efforts of more than 48,000 exclusive and independent agents and approximately 21,000 employees. Farmers Insurance Exchange®, the largest of the three primary insurance insurers that make up Farmers Insurance, is recognized as one of the largest U.S. companies on the 2018 Fortune 500 list. For more information about Farmers Insurance, visit Farmers.com, Twitter and Instagram, @WeAreFarmers, or Facebook.com/FarmersInsurance.

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