MediaRoom

Farmers Insurance® Continues to Assist Texas Communities Recover from Harvey

WOODLAND HILLS, Calif., Sept. 14, 2017 / PRNewswire / -- Following widespread damage resulting from Hurricane Harvey in southeast Texas, Farmers [®] has deployed several hundred specially trained Catastrophe Response Claims Team members to help expedite claims processing and assist in the area's ongoing recovery efforts.

"Farmers Insurance claims staff make our customers their top priority and take pride in their ability to help them work through the claims handling process," said Keith Daly, chief claims officer for Farmers Insurance. "Our staff is working hard to put customers on the road to recovery as fast as possible."

Farmers Insurance has received more than 40,000 claims from Hurricane Harvey to date and estimates the hurricane and related storms will ultimately generate approximately 60,000 claims at an estimated gross cost of \$500 million. After reinsurance and taxes, Farmers estimates that its net incurred loss will be \$140 million.

Catastrophe claims teams will remain in the area to assist customers with their claims as they proceed with their recovery.

Farmers encourages customers who suffered damage and who haven't already done so to file their claims as soon as possible by calling their agent, using the online filing system at https://www.farmers.com/claims/, the Farmers app through their smartphone or tablet, or by calling the 24-hour claims center:

- Farmers Claims Contact Center number: 1-800-435-7764.
- Foremost and 21st Century customers can also use the 1-800-435-7764 number for assistance.
- Bristol West customers can call 1-800-274-7865 for assistance.
- Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

About Farmers Insurance

"Farmers Insurance®" and "Farmers®" are tradenames for a group of affiliated insurers providing insurance for automobiles, homes and small businesses and a wide range of other insurance and financial services and products. Farmers Insurance is proud to serve more than 10 million households with over 19 million individual policies nationally, through the efforts of more than 48,000 exclusive and independent agents and approximately 21,000 employees. Farmers Insurance Exchange®, the largest of the three primary insurance insurers that make up Farmers Insurance, is recognized as one of the largest U.S. companies on the 2017 Fortune 500 list.

For more information about Farmers Insurance, visit Farmers.com, Twitter and Instagram, @WeAreFarmers, or Facebook.com/FarmersInsurance.

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