

Farmers Insurance® Helping Texas Customers Affected by Harvey with Basic Necessities, Claims Processing, and Therapy Animals
National Insurer group deploys Mobile Catastrophe Center (MCC) to Corpus Christi area to provide food, water, internet, and emotional support from Pet Partners comfort dogs to storm victims

CORPUS CHRISTI, Texas, Aug. 31, 2017 /PRNewswire/ -- A Farmers Insurance® Mobile Claims Center (MCC) has been deployed to Victoria, Texas to assist customers affected by Harvey. In addition to expedited claims processing, hot meals, sundries, high-speed internet and phone access, customers who visit the MCC relief site at 6106 North Navarro Street in Victoria will also have access to Pet Partners specially trained therapy dogs for emotional support between 9 a.m. and 3 p.m. Thursday and 9 a.m. and 1 p.m. Central Daylight Time Friday.

"Farmers Insurance understands that beyond the physical devastation, the emotional toll can often leave a lasting mark on victims," said Keith Daly, chief claims officer for Farmers Insurance. "We want our customers to know that when they see the Farmers® team, they know help has arrived."

According to Bellevue, Washington-based [Pet Partners](#), an emerging body of research recognizes the impact the human-animal bond can have on individual and community health, including after traumatic events. Through its relationship with Pet Partners, Farmers is continuing its ongoing commitment to provide support to communities like Victoria that need it the most.

Farmers customers who suffered damage from the storm can file their claims at the MCC in Victoria between 8 a.m. and 5 p.m., online at www.farmers.com, via the Farmers Insurance mobile app, or by calling the 24-hour claims center:

- Farmers Claims Contact Center number: 1-800-435-7764.
- Foremost and 21st Century customers can also use the 1-800-435-7764 number for immediate assistance.
- Bristol West customers can call 1-800-274-7865 for immediate assistance.
- Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

Additional MCC sites will be established in the coming days as heavily impacted areas become accessible. Farmers will post the locations of the MCCs on www.farmers.com/catastrophe and on its social media channels.

**Editor's Note: Farmers is able to facilitate media interviews and filming at MCC sites. Please contact mediarelations@farmersinsurance.com or call 818-965-0007 to speak with a Farmers representative.*

About Farmers Insurance

"Farmers Insurance®" and "Farmers®" are tradenames for a group of affiliated insurers providing insurance for automobiles, homes and small businesses and a wide range of other insurance and financial services and products. Farmers Insurance is proud to serve more than 10 million households with over 19 million individual policies nationally, through the efforts of more than 48,000 exclusive and independent agents and approximately 21,000 employees. Farmers Insurance Exchange®, the largest of the three primary insurance insurers that make up Farmers Insurance, is recognized as one of the largest U.S. companies on the 2017 Fortune 500 list.

For more information about Farmers Insurance, visit Farmers.com, Twitter and Instagram, @WeAreFarmers, or Facebook.com/FarmersInsurance.

About Pet Partners

Pet Partners is the national leader in demonstrating and promoting animal-assisted therapy, activities and education. Nearly forty years since the organization's inception, the science that proves these benefits has become indisputable. Today, Pet Partners is the nation's largest and most prestigious nonprofit registering handlers of multiple species as volunteer teams providing animal-assisted interventions. For more information about Pet Partners, visit www.petpartners.org

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