MediaRoom

Severe Weather Moves through Northern Texas Farmers Insurance Responds

LOS ANGELES, March 27, 2017 /PRNewswire/ -- Last night a severe weather system moved through Northern Texas bringing with it strong winds and softball size hail in Denton and Collin counties. Farmers Insurance® catastrophe claims representatives, agents, other personnel and resources are engaged and have begun helping customers who suffered damage.

Farmers Insurance Head of Texas, Jim Swope, encouraged customers to take a careful look at their homes and autos for potential damage. Based on initial damage assessments customers should be cautious when attempting to drive a vehicle that may have severe damage to a window, headlights or taillights and consider whether the vehicle needs to be towed for repair. Homeowners are also encouraged to assess the outside of their home and look for potential damage including damage to pools, hot tubs, patio furniture and other exterior structures.

Farmers Insurance <u>Seasonal Smarts Digest</u> provides safety and preparedness tips for homeowners all over the country. Swope urges customers who are expecting severe weather to take time to prepare their homes and their families for potential winds, hail and tornadoes, having emergency supplies and plans in place, and keeping a close eye on upcoming weather.

Farmers® customers who have damage from the storms can call their agent or the 24-hour claims center for assistance.

- Farmers Claims Contact Center number: 1-800-435-7764.
- Foremost and 21st Century customers can also use the 1-800-435-7764 number for assistance.
- Bristol West customers can call 1-800-274-7865 for assistance.
- Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

Customers may also file a claim online at www.Farmers.com or using the Farmers app through their smartphone or tablet.

About Farmers Insurance

"Farmers Insurance®" and "Farmers®" are tradenames for a group of affiliated insurers providing insurance for automobiles, homes and small businesses and a wide range of other insurance and financial services and products. Farmers Insurance is proud to serve more than 10 million households with over 19 million individual policies nationally, through the efforts of more than 48,000 exclusive and independent agents and approximately 21,000 employees. Farmers Insurance Exchange®, the largest of the three primary insurance insurers that make up Farmers Insurance, is recognized as one of the largest U.S. companies on the 2016 Fortune 500 list. For more information about Farmers Insurance, visit Farmers.com, Twitter and Instagram, @WeAreFarmers, or Facebook.com/FarmersInsurance.

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