MediaRoom

Severe Weather Moves through Southeastern States Farmers Insurance Prepared to Help Customers and Monitoring for more Severe Weather

LOS ANGELES, March 22, 2017 /<u>PRNewswire</u>/ -- Severe weather moved through parts of Tennessee, Georgia and South Carolina overnight. High winds and hail caused damage to homes in these states, and at least one life was lost in Georgia. Farmers Insurance® catastrophe claims representatives, agents, other personnel and resources are engaged and prepared to help customers who suffered damage.

Farmers Insurance Head of Claims Customer experience Paul Quinn emphasized that additional staff are being deployed to assist in these areas. Quinn also notes that customers in Midwest and Southern states should prepare themselves for upcoming severe weather this week.

Farmers Insurance <u>Seasonal Smarts Digest</u> provides safety and preparedness tips for homeowners all over the country. Quinn urges customers who are expecting severe weather to take time to prepare their homes and their families for potential winds, hail and tornadoes, having emergency supplies and plans in place, and keeping a close eye on upcoming weather.

Farmers® customers who have damage from the storms can call their agent or the 24-hour claims center for assistance.

- Farmers Claims Contact Center number: 1-800-435-7764.
- Foremost and 21st Century customers can also use the 1-800-435-7764 number for assistance.
- Bristol West customers can call 1-800-274-7865 for assistance.
- Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

About Farmers

"Farmers Insurance[®]" and "Farmers[®]" are tradenames for a group of affiliated insurers providing insurance for automobiles, homes and small businesses and a wide range of other insurance and financial services and products. Farmers Insurance is proud to serve more than 10 million households with over 19 million individual policies, across all 50 states, through the efforts of more than 48,000 exclusive and independent agents and approximately 21,000 employees. Farmers Insurance Exchange[®], the largest of the three primary insurance insurers that make up Farmers Insurance, is recognized as one of the largest U.S. companies on the 2016 Fortune 500 list.For more information about Farmers Insurance, visit Farmers.com, Twitter and Instagram, @WeAreFarmers, or Facebook.com/FarmersInsurance.

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