

## As Severe Weather Continues to Batter Texas, Farmers Insurance Deploys Additional Staff to Help Customers

LOS ANGELES, April 25, 2016 /PRNewswire/ -- As rain, hail, wind and other severe weather continues to pummel the state of Texas during the month of April, Farmers Insurance ® has deployed additional specially-trained Catastrophe Claims Team members to provide front-line assistance to affected customers.

The recent round of severe storms, which brought additional large-sized hail, heavy rain and strong winds, moved through Houston, San Antonio and other communities in southern Texas. In response, Farmers has increased its staff in the area to handle the additional claims that have been received. Customers are urged to use the online filing system when possible to prevent lengthy call times.

Farmers Insurance estimates that this latest round of severe storms will ultimately result in more than 30,000 and more than \$200M in additional damages.

Farmers Insurance encourages customers to continue to monitor the weather and prepare for potential future storms. If a storm is imminent, Farmers advises residents to try to place cars in covered areas, bring in breakable items from outside, especially things like glass table tops, and to remain vigilant for potential tornado watches or warnings.

Additional tips are available at: <http://www.farmers.com/catastrophe/tornado-and-hurricane-preparation/> or <https://www.farmers.com/news/seasonal-smarts/>.

Farmers customers who suffered damage from the storms should file their claims at [www.farmers.com](http://www.farmers.com), via the Farmers Insurance Claims app, or by calling the 24-hour claims center.

Farmers Claims Contact Center number: 1- 800-435-7764.

Foremost and 21<sup>st</sup> Century customers can also use the 1 800-435-7764 number for immediate assistance.

Bristol West customers can call 1-800-274-7865 for immediate assistance.

Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

### About Farmers

"Farmers Insurance®" and "Farmers®" are trade names for a group of affiliated insurers providing insurance for automobiles, homes and small businesses and a wide range of other insurance and financial services and products. Farmers Insurance is proud to serve more than 10 million households with over 19 million individual policies, across all 50 states, through the efforts of more than 48,000 exclusive and independent agents and approximately 21,000 employees. Farmers Insurance Exchange, the largest of the three primary insurance insurers that make up Farmers Insurance, is recognized as one of the largest U.S. companies on the 2015 Fortune 500 list.

For more information about Farmers Insurance, visit [Farmers.com](http://Farmers.com), Twitter and Instagram, @WeAreFarmers, or [Facebook.com/FarmersInsurance](https://Facebook.com/FarmersInsurance).

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