

Fierce Weather Moved Through Multiple States at the End of 2015 Farmers Insurance Catastrophe Claims Team and Agents Continue to Help Customers

LOS ANGELES, Jan. 13, 2016 /PRNewswire/ -- Severe weather featuring heavy rain, strong winds and hail moved through portions of Texas, Oklahoma and Missouri at the end of December. Multiple tornados were reported with the most severe causing damage to more than 600 homes in Northern Texas. Farmers Insurance® catastrophe claims representatives, agents and other personnel responded the same day to help customers affected.

"At Farmers Insurance, we take very seriously the responsibility we have to our customers during their time of greatest need," said Keith Daly, chief claims officer for Farmers Insurance. "That's why our dedicated staff is ready at a moment's notice to work with our customers and get them on the road to recovery in a timely manner."

Farmers reports more than 3,900 claims filed already and anticipate another 4,000 claims as a result of the storms. The estimated overall loss is approximately \$90 million.

Catastrophe claims teams will remain in the damaged areas to assist customers with their claims.

Daly advises that Farmers customers in the area who have damage from the storms can call their agent or the 24-hour claims center for assistance.

- Farmers Claims Contact Center number: 1-800-435-7764.
- Foremost and 21st Century customers can also use the 1-800-435-7764 number for immediate assistance.
- Bristol West customers can call 1-800-274-7865 for immediate assistance.
- Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

About Farmers

"Farmers Insurance®" and "Farmers®" are trade names for a group of affiliated insurers providing insurance for automobiles, homes and small businesses and a wide range of other insurance and financial services and products. Farmers Insurance is proud to serve more than 10 million households with over 19 million individual policies, across all 50 states, through the efforts of more than 48,000 exclusive and independent agents and approximately 21,000 employees. Farmers Insurance Exchange, the largest of the three primary insurance insurers that make up Farmers Insurance, is recognized as one of the largest U.S. companies on the 2015 Fortune 500 list.

For more information about Farmers Insurance, visit Farmers.com, Twitter and Instagram, @WeAreFarmers, or Facebook.com/FarmersInsurance.

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