

## Farmers Claims Team Responds to the Pineapple Express Claims Team in Place to Address Severe Weather in the West

**Los Angeles, Calif. (December 11, 2014)** – The stream of tropical moisture referred to as the Pineapple Express continues to cause damage in Northern California, Oregon and Southwest Washington. Wind gusts of 60 mph have been reported in the path of the storm and have resulted in downed power lines and trees.

Farmers Insurance advises residents in the path of this storm to protect themselves and their families (including their pets). Farmers reminds everyone to ensure they have a list of emergency contacts, water, canned food, a battery powered radio and a backup power supply for their cell phone, among other items that may be needed during a power outage. A list of items that can go in a family emergency kit can be found at [www.Farmers.com/catastrophe/family-emergency-kit](http://www.Farmers.com/catastrophe/family-emergency-kit).

The Farmers Insurance claims team is working around the clock to track the weather system and prepare a quick and efficient response to customers. From preparing additional call handlers in their multiple call centers across the country to placing national catastrophe claims handling staff on standby, Farmers Insurance is ready to ensure a speedy recovery for customers.

“At Farmers Insurance our claims staff continually prepares for severe weather events such as this,” stated Keith Daly, Farmers chief claims officer. “We know that the path to a fast recovery starts with by being prepared for a fast, efficient response.”

Daly advises that all Farmers customers who suffer damage from severe weather should file their claims at [www.farmers.com](http://www.farmers.com), through their agent, or by calling the 24-hour claims center. Daly also noted that anyone in the path of this storm should closely monitor their local news stations for updates and follow the advice and directions of local authorities.

- Farmers Claims Contact Center number: **1- 800-435-7764**.
- Foremost and 21st Century customers can also use the **1-800-435-7764** number for immediate assistance.
- Bristol West customers can call **1-800-274-7865** for immediate assistance.
- Spanish-language claims assistance is available to Farmers customers by calling: **1-877-RECLAMO** (877-732-5266).