

## Farmers Insurance Reports Claims Resulting from Northern California Fires

LOS ANGELES, Sept. 30, 2015 /PRNewswire/ -- Two separate fires burned nearly 150,000 acres this month in Napa, Sonoma, Amador and Calaveras counties. Farmers Insurance<sup>SM</sup> catastrophe claims representatives, agents and other personnel have been onsite since the day after the fire to help customers affected.

Farmers dispatched a Mobile Claims Center (MCC) and two Catastrophe Claims Vehicles (CCV) along with more than 80 claims handlers to assist customers. The MCC and CCV's serve as a location for customers to file claims, ask questions and meet with their claims adjuster.

"Farmers Insurance claims staff make our customers their top priority and take pride in their ability to quickly help them work through the claims handling process," stated Keith Daly chief claims officer for Farmers Insurance. "Our staff is working hard to put customers on the road to recovery as fast as possible."

Farmers reports more than 1,300 claims filed and an anticipated 1,800 total, with an estimated overall loss of approximately \$225 million.

Catastrophe claims teams will remain in the area to assist customers with their claims so they may move forward, following the devastating damage brought to the area.

Daly advises that Farmers customers in the area who have damage from the fires can call their agent or the 24-hour claims center for assistance.

- Farmers Claims Contact Center number: 1-800-435-7764.
- Foremost and 21<sup>st</sup> Century customers can also use the 1-800-435-7764 number for immediate assistance.
- Bristol West customers can call 1-800-274-7865 for immediate assistance.
- Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

### About Farmers

Farmers Insurance Group of Companies is a leading U.S. insurer group of automobiles, homes and small businesses and also provides a wide range of other insurance and financial services products. Farmers Insurance is proud to serve more than 10 million households with over 19 million individual policies across all 50 states through the efforts of over 50,000 exclusive and independent agents and approximately 22,000 employees. Farmers Insurance Exchange, the largest of the three primary insurance entities that make up the Farmers Insurance Group of Companies®, is ranked No. 264 on the 2015 Fortune 500 list of largest companies.

For more information about Farmers, visit its Web site at [www.farmers.com](http://www.farmers.com) or at [www.Facebook.com/FarmersInsurance](https://www.facebook.com/FarmersInsurance) or follow on Twitter @WeAreFarmers.

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