

## Recovery Continues for Customers Impacted by May Storms Farmers Insurance Claims Team Continuing to Assist Customers

LOS ANGELES, May 27, 2015 /PRNewswire/ -- As more storms move across much of Texas and Oklahoma, customers of Farmers Insurance who suffered losses from multiple severe weather systems that moved through multiple Midwestern states earlier in May, have begun to recover. Since the storms struck, Farmers Insurance representatives, agents and adjusters have continuously been assisting customers across the country.

Specialized catastrophe adjusters have been providing assistance to customers in the areas impacted by the storms. According to Rod Harden, head of catastrophe claims for Farmers Insurance, one key to a quick recovery is a speedy response, which is why Farmers Insurance immediately responds with the resources necessary to help customers.

Farmers Insurance expects to see more than 13,000 claims across seven impacted states including Colorado, Iowa, Kansas, Nebraska, Oklahoma, South Dakota and Texas. Insured damages stemming from these series of storms are likely to total nearly \$105 million.

Oklahoma topped charts out of the seven impacted states reporting the most reported claims overall, predominately hail. This continues a trend noted in the Farmers Insurance [Seasonal Smarts Digest](#), which found Oklahoma in the top five states for hail claims over the last two years for both homeowners and auto claims.

Harden recommends that everyone review the [Seasonal Smarts Digest](#) for tips on prevention and preparation for events like this when it comes to [auto](#) and [home](#).

Farmers customers who suffered damage from these storms earlier in the month or the current ongoing storm system and have not yet submitted a claim may still do so by contacting their agent, via the [www.farmers.com](http://www.farmers.com) web site, or by calling the 24-hour claims center.

Farmers Claims Contact Center number: 1- 800-435-7764.

Foremost and 21<sup>st</sup> Century customers can also use the 1 800-435-7764.

Bristol West customers can call 1-800-274-7865 for immediate assistance.

Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

### **About Farmers Insurance**

Farmers Insurance Group of Companies is a leading U.S. insurer group of automobiles, homes and small businesses and also provides a wide range of other insurance and financial services products. Farmers Insurance is proud to serve more than 10 million households with more than 19 million individual policies across all 50 states through the efforts of over 50,000 exclusive and independent agents and approximately 22,000 employees.

For more information about Farmers, visit its Web site at [www.farmers.com](http://www.farmers.com), on Twitter @farmersresponse or at [www.Facebook.com/FarmersInsurance](https://www.facebook.com/FarmersInsurance).

**Contact:** Carrie Bonney  
Farmers Insurance  
(816) 582-4895  
[carrie.bonney@farmersinsurance.com](mailto:carrie.bonney@farmersinsurance.com)

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