

## Texas and Kansas Damaged by Severe Weather Farmers Insurance Claims Team Responded Immediately

LOS ANGELES, Oct. 15, 2014 /PRNewswire/ -- A system of severe weather moved through Texas and Kansas at the beginning of October. Damaging winds, hail and flooding were reported as a result. Farmers Insurance claims representatives, agents, other personnel and resources are engaged and helping customers who suffered damage from these storms.

Farmers Chief Claims Officer Keith Daly noted that Farmers Insurance has received more than 3,700 claims in these states so far and anticipates more than 5,500 losses at a cost of nearly \$55 million.

"Continuous monitoring of severe weather allows us to anticipate our customers' needs to provide immediate response in cases like this," Daly said. "Our claims staff makes each customer a priority, understanding that a speedy response results in a speedy recovery."

Daly advises that all Farmers customers who would like to file a claim should go to [www.farmers.com](http://www.farmers.com) (to avoid call times), through their agent, or by calling the 24-hour claims center.

Farmers Claims Contact Center number: 1-800-435-7764.

Foremost and 21<sup>st</sup> Century customers can also use the 1-800-435-7764 number for immediate assistance.

Bristol West customers can call 1-800-274-7865 for immediate assistance.

Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

### About Farmers

Farmers Insurance Group of Companies is a leading U.S. insurer group of automobiles, homes and small businesses and also provides a wide range of other insurance and financial services products. Farmers Insurance is proud to serve more than 10 million households with more than 20 million individual policies across all 50 states through the efforts of over 50,000 exclusive and independent agents and approximately 22,000 employees.

For more information about Farmers, visit its Web site at [www.farmers.com](http://www.farmers.com) or at [www.facebook.com/FarmersInsurance](https://www.facebook.com/FarmersInsurance).

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