

## Severe Storm System Moves through the Midwest and Eastern States Farmers Insurance Claims Team Continues to Assist

LOS ANGELES, May 9, 2014 /PRNewswire/ -- A system of severe weather moved through multiple Midwest and Eastern states at the end of April. Damaging tornadoes, hail, severe winds and flooding were reported in multiple states. Farmers Insurance claims representatives, agents, other personnel and resources are engaged and helping customers who suffered damage from the storm system.

Farmers Chief Claims Officer Keith Daly emphasized that the Farmers claims team is ready and available to provide assistance to customers. More than 2200 customers have filed claims across 16 states that suffered from this severe weather. Farmers Insurance estimates that they will see more than 4700 claims at a cost of \$50 million as a result of this event.

"Farmers Insurance claims staff make our customers their top priority and take pride in their ability quickly help them work through the claims handling process," Daly said. Farmers Insurance claims staff have already closed approximately 850 of the 2200 filed claims.

Daly advises that all Farmers customers who suffered damage from severe weather should file their claims at [www.farmers.com](http://www.farmers.com) (to avoid call times), through their agent, or by calling the 24-hour claims center.

Farmers Claims Contact Center number: 1- 800-435-7764.

Foremost and 21<sup>st</sup> Century customers can also use the 1 800-435-7764 number for immediate assistance.

Bristol West customers can call 1-800-274-7865 for immediate assistance.

Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

### About Farmers

Farmers Insurance Group of Companies is a leading U.S. insurer group of automobiles, homes and small businesses and also provides a wide range of other insurance and financial services products. Farmers Insurance is proud to serve more than 10 million households with more than 20 million individual policies across all 50 states through the efforts of over 50,000 exclusive and independent agents and approximately 22,000 employees.

For more information about Farmers, visit its Web site at [www.farmers.com](http://www.farmers.com) or at [www.Facebook.com/FarmersInsurance](https://www.facebook.com/FarmersInsurance).

Contact:	Carrie Bonney
	Farmers Insurance
	(913) 461-5041
	<a href="mailto:Carrie.Bonney@farmersinsurance.com">Carrie.Bonney@farmersinsurance.com</a>

Logo - <http://photos.prnewswire.com/prnh/20130731/LA56061LOGO>

SOURCE Farmers Insurance