

Tornadoes Move Through Multiple States, Farmers Insurance Catastrophe Claims Team Ready For Action

LOS ANGELES, April 28, 2014 /PRNewswire/ -- Severe tornadic activity was reported in Oklahoma, Kansas, Missouri and Arkansas. In Arkansas and Oklahoma, where the damage appears to be the most severe, entire neighborhoods were destroyed and loss of life has been reported. Farmers Insurance catastrophe claims representatives, agents, other personnel and resources are engaged and prepared to help customers who suffer damage from the storm.

Farmers Chief Claims Officer Keith Daly emphasized that the Farmers catastrophe claims teams currently are on their way to the area. In addition to our claims handling staff, the Farmers Mobile Claims Center (MCC) catastrophe bus will arrive in the storm damaged area to help customers with their claims and provide relief to the local residents. Farmers Insurance personnel will be able to file claims on the spot and provide storm victims with basic necessities.

Catastrophe claims staff have initiated triage at this time via geo-technology, to identify customers located within the path of the tornado.

Customers can find out the exact location of the Farmers Insurance MCC by following @farmersresponse on twitter, by visiting our Farmers Facebook page or by going to our website: www.farmers.com. The MCC is expected to arrive Tuesday, April 29.

"Farmers takes great pride in our ability to help our customers in their time of need and to pro-actively begin the claims handling process," Daly said.

Daly advises that all Farmers customers who suffer damage from the storm should file their claims at www.farmers.com, via the Farmers Insurance Claims app, or by calling the 24-hour claims center. Farmers Claims Contact Center number: 1- 800-435-7764.

Foremost and 21st Century customers can also use the 1 800-435-7764 number for immediate assistance. Bristol West customers can call 1-800-274-7865 for immediate assistance.

Spanish-language claims assistance is available to Farmers customers by calling: 877-RECLAMO (877-732-5266).

About Farmers

Farmers Insurance Group of Companies is a leading U.S. insurer group of automobiles, homes and small businesses and also provides a wide range of other insurance and financial services products. Farmers Insurance is proud to serve more than 10 million households with more than 20 million individual policies across all 50 states through the efforts of over 50,000 exclusive and independent agents and approximately 22,000 employees.

For more information about Farmers, visit its Web site at www.farmers.com or at www.Facebook.com/FarmersInsurance.

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