

Severe Storm Systems Move Through Dallas-Fort Worth **Farmers Insurance Catastrophe Claims Team Onsite to Assist**

DALLAS-FORT WORTH, Texas, April 16, 2014 /PRNewswire/ -- A system of severe weather moved through multiple states in early April. Damaging tornadoes, hail, severe winds and flooding were reported in Illinois, Kansas, Missouri and Texas. Farmers Insurance Catastrophe claims representatives have been deployed to help customers who suffered damage from these storms.

Farmers Chief Claims Officer Keith Daly emphasized that the Farmers catastrophe claims teams are in the area and continue to assist customers through the claims process. More than 100 adjusters are in the area assisting customers with their claims. Farmers Insurance estimates that the total cost of the expected claims volume from these states will be approximately \$75 million.

Customers can follow Farmers Insurance response efforts by following [@farmersresponse](#) on Twitter, by visiting Farmers Facebook page or by going to [www.farmers.com](#).

"Farmers takes great pride in our ability to be the first major insurer to arrive at a catastrophe to help our customers in their time of need and to pro-actively begin the claims handling process," Daly said.

Daly advises that all Farmers customers who suffered damage from the recent storms should file their claims at [www.farmers.com](#) (to avoid call times), via the Farmers Insurance Claims app, or by calling the 24-hour claims center.

Farmers Claims Contact Center number: 1-800-435-7764.

Foremost and 21st Century customers can also use the 1 800-435-7764 number for immediate assistance.

Bristol West customers can call 1-800-274-7865 for immediate assistance.

Spanish-language claims assistance is available to Farmers customers by calling: **877-RECLAMO** (877-732-5266).

About Farmers

Farmers Insurance Group of Companies is a leading U.S. insurer group of automobiles, homes and small businesses and also provides a wide range of other insurance and financial services products. Farmers Insurance is proud to serve more than 10 million households with more than 20 million individual policies across all 50 states through the efforts of over 50,000 exclusive and independent agents and nearly 24,000 employees.

The Farmers Exchanges are three reciprocal insurers (Farmers Insurance Exchange, Fire Insurance Exchange and Truck Insurance Exchange), including their subsidiaries and affiliates, owned by their policyholders. Farmers Group, Inc., along with its subsidiaries, manages the non-claims insurance operations of the Farmers Exchanges. Farmers Group, Inc. is wholly owned by the Zurich Insurance Group. For more information about Farmers, visit its Web site at [www.farmers.com](#) or at [www.Facebook.com/FarmersInsurance](#).

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