

Farmers Insurance Is Helping Customers in the Upper Midwest Impacted by the Recent Tornadoes and Severe Storms That Swept Through the Area

CHICAGO, Nov. 18, 2013 /PRNewswire/ -- Farmers Insurance claims personnel and agents are helping customers who suffered damages from the tornadoes and multiple storms that swept through the upper Midwest over the weekend, including communities in Illinois, Indiana, Michigan and Missouri.

(Logo: <http://photos.prnewswire.com/prnh/20130731/LA56061LOGO>)

"Our hearts go out to all the families who have suffered the loss of loved ones and who have been so terribly affected by these tornadoes and severe storms," said Troy Hawkes, Head of the Great Lakes Territory for Farmers Insurance. "Residents of the impacted communities can rest assured that we have the resources and personnel in place to help our customers. Our claims teams are working tirelessly to find and assist each of our customers. We are committed to reaching each customer as fast as possible and making sure they are being taken care of."

To provide local residents with immediate assistance, Farmers has also deployed one of its state-of-the art Mobile Claim Center (MCC) buses to Washington, IL.

The Farmers MCC is located at:

**Walmart Supercenter
1980 Freedom Parkway
Washington, IL**

Customers are invited to visit the MCC to file a claim and begin the rebuilding process and obtain information about other local resources available to them. Non-customers can also visit to take advantage of the MCC's communications equipment to contact loved ones and obtain information about other relief resources. Farmers will also be deploying two of its Customer Care Vehicles (CCV) to other communities in the impacted region.

Hawkes also advises that all Farmers customers who have suffered damage from the storms should call their agent to begin the claims process.

Customers can also go online to file a claim at www.Farmers.com or they can download the free iClaim app to file a claim.

Farmers also has a 24-hour **Claims Contact Center number, 1- 800-435-7764 for immediate assistance.**

Foremost and 21st Century customers can use the 1-800-435-7764 number for assistance.

Bristol West customers can call 1-800-274-7865 for claims help.

Spanish-language claims assistance is available to Farmers customers by calling:
877-RECLAMO (877-732-5266).

Farmers Insurance Group of Companies is a leading U.S. insurer group of automobiles, homes and small businesses and also provides a wide range of other insurance and financial services products. Farmers Insurance is proud to serve more than 10 million households with more than 20 million individual policies across all 50 states through the efforts of over 50,000 exclusive and independent agents and nearly 24,000 employees.

The Farmers Exchanges are three reciprocal insurers (Farmers Insurance Exchange, Fire Insurance Exchange® and Truck Insurance Exchange®), including their subsidiaries and affiliates, owned by their policyholders. Farmers Group, Inc., along with its subsidiaries, manages the non-claims insurance operations of the Farmers Exchanges. Farmers Group, Inc. is wholly owned by the Zurich Insurance Group. For more information about Farmers, visit its Web site at www.farmers.com or at [www.Facebook.com/FarmersInsurance](https://www.facebook.com/FarmersInsurance).

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