

MediaRoom

## Farmers Insurance Deploys Claims Personnel and Mobile Catastrophe Claims Center Bus (MCC) to Virginia Beach to Help Customers With Claims Insurer also has claims personnel working throughout Hurricane Irene's path

RICHMOND, Va., Aug. 29, 2011 /PRNewswire/ -- Farmers Insurance Group of Companies®, including subsidiaries Foremost Insurance, Bristol West and 21st Century Insurance, are on the scene helping customers and non-customers alike in Virginia following Hurricane Irene.

(Logo: <http://photos.prnewswire.com/prnh/20080605/LATH062>)

"Irene has completed its destructive path through the east coast and Farmers' agents, claims adjusters and employees are now very busy finding and helping customers with their claims needs," Riko Metzroth, Farmers Virginia State Executive Director.

Metzroth added that an MCC has been strategically positioned with claims personnel in Virginia Beach, and customers with claims are invited to come by at the

### **Walmart Store Parking Lot at 2021 Lynnhaven Parkway, VA Beach VA 23456**

**From 7 a.m. till 7 p.m. today, Monday, August 29.**

The Farmers MCC is one of three. It is 46' long and is equipped with state-of-the art satellite communications equipment; seven claims stations; water, supplies; laptop and telephone capability for use by our customers and public; and a built in grill which can be utilized to serve meals to Farmers' customers and others in need.

Farmers Insurance advises customers who have suffered damage, to first contact their agent, or call the hotline number.

**Farmers Insurance 24-hour-claims hotline is 1-800-HelpPoint (1-800-435-7764) for immediate assistance.**

Spanish-language claims assistance is available to Farmers customers by calling: **877-RECLAMO** (877-732-5266).

**Foremost Insurance** customers should file their claim by calling: **800-527-3907**.

**Bristol West Insurance** customers should file their claim by calling: **800-274-7865**.

**21st Century Insurance** customers can call: **888-244-6163**.

**Flood victims** who have flood insurance should contact the National Flood Program.

Farmers Insurance Group of Companies is the country's 3rd largest insurer of both personal lines [passenger automobile](#) and [homeowners insurance](#), and also provides a wide range of other insurance and financial services products. Farmers Insurance is proud to serve more than 10 million households with more than 20 million individual policies across all 50 states through the efforts of over 50,000 exclusive and independent agents and nearly 24,000 employees.

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