

Farmers Gets 1st Place for Human Resources Award; Human Resource Executive Magazine and HR Solutions, Inc. Honor Farmers

PRNewswire

HR Executive Magazine and HR Solutions, Inc., recently announced that Farmers Insurance won 1st place in the 2001 Human Resources Service Excellence Awards. This award recognizes the best Human Resource departments in America for outstanding internal customer service to employees and managers.

The award was presented in Chicago on February 22, 2002. Farmers won 1st place in the large company category.

"We are honored to receive this award. We have an incredible group of hard working, professional HR people here at Farmers and they are seriously committed to serving our employees and partnering with our business leaders," said Mike Kent, VP of Human Resource Services at Farmers Insurance. "I am immensely proud of our group here. We have over 180 human resource professionals, and I am gratified for this confirmation that they are the cream of the crop."

The winners were determined based on the results of an internal customer-service survey conducted by roughly 490 participating organizations. The survey allowed the organizations' managers and employees to rate their Human Resources departments on 40 separate criteria about the departments' employee relations, service orientation, communication, professional knowledge, and overall performance.

Farmers Insurance Group of Companies includes the nation's third-largest group of home and auto insurers. Headquartered in Los Angeles and doing business in 41 states, the Farmers Insurance Group of Companies provides home, auto, business, life insurance and financial services to more than 10 million households through 17,000 exclusive and independent agents and district managers.

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